Exhibit 2 (Filed Under Seal)

In the Matter Of:

FAIR ISAAC CORPORATION

VS

FEDERAL INSURANCE COMPANYT, ET AL.

TAMRA PAWLOSKI January 18, 2019

CONFIDENTIAL



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1	UNITED STATES DISTRICT COURT
2	DISTRICT OF MINNESOTA
3	x
4	FAIR ISAAC CORPORATION, a Delaware
5	corporation, Plaintiff,
6	Case No. 16-cv-1054
7	v.
8	FEDERAL INSURANCE COMPANY, an Indiana corporation, and ACE
9	AMERICAN INSURANCE COMPANY, a
10	Pennsylvania corporation, Defendants.
11	x
12	8:30 a.m. January 18, 2019
13	767 Third Avenue
14	New York, New York
15	* CONFIDENTIAL *
16	DEPOSITION of TAMRA PAWLOSKI, a Plaintiff
17	in the above entitled matter, pursuant to Notice,
18	before Stephen J. Moore, a Registered Professional
19	Reporter, Certified Realtime Reporter and Notary
20	Public of the State of New York.
21	
22	Job No. MP-204293

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		TAMRA	PAWI	OSK	I -	01/	/18/2019	Pages 2	25
1	API	PEARANCES:	Pa	age 2	1	252	E-mail with attachments STRAU		age 4 14
2					2				
3		MERCHANT & GOULD, P.C.			3	253	E-mail	154	10
4		Attorneys for Plaintiff			4				
5		3200 IDS Center			5	254	E-mail	158	8
6		80 South Eighth Street			6				
7		Minneapolis, Minnesota 5	5402-22	215	7	255	E-mail	160	12
8					8				
9		BY: HEATHER KLIEBENSTEIN, ES	Q.		9	256	E-mail	163	19
10					10				
11		FREDRIKSON & BYRON, P.A.			11	257	Letter from Mike Sawyer to	168	1.2
12		Attorneys for Defendants			12		Tamra Pawlowski		
13		200 South Sixth Street			13				
14		Minneapolis, Minnesota 5	5402-14	125	14	258	E-mail	174	8
15					15				
16		BY: TERRENCE J. FLEMING, ESQ	٠.		16	259	Letter (attachment to Exhibit	174	8
17		tfleming@fredlaw.com			17		258)		
18					18				
19	ALSO	PRESENT:			19	260	E-mail	182	5
20		JAMES WOODWARD, ESQ.			20				
21		FICO			21	261	E-mail with attachments	185	5
22					22				
			Pa	age 3	-			Pa	age 5
1	EXAM	INATION BY	PAGE	3	1	262	E-mail with attachments	194	
2	MS. H	KLIEBENSTEIN		7	2				
3	MR. I	FLEMING		233	3	263	E-mail	196	9
4	MS. H	KLIEBENSTEIN - Continued		236	4				
5		EXHIBITS			5	264	E-mail	202	1
6	237	E-mail with attachment	31	3	6				
7	238	E-mail dated June 26, 2013	40	11	7	265	E-mail	203	9
8	239	E-mail and attachment		15	8				
9	241	E-mail		14	9	266	E-mail with attachment	205	16
10	240	E-mail	50	9	10				
11	242	E-mail	52		11	267	E-mail	208	13
12	243	E-mail string from 2008		13	12				
13	244	E-mail		19	13	268	E-mail	215	7
14	245	E-mail dated February 7, 2011,		12	14				
15	246	E-mail		10	15	269	E-mail	220	9
16	247	E-mail string		5	16				
17	248	E-mail and attachment			17	270	E-mail	222	5
18	249	Calendar notice and attachments			18				
1 .	250	Email		9	19				
19		The sail saith attachment	124	6	20				
20	251	E-mail with attachment		Ü					
	251	E-Mail with attachment	121	Ü	21				

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Pages 6..9

		IAMKA PAWLOSK		- 01/16/2019 Pages 6
1	THE V	Page 6 IDEOGRAPHER: This is the	1	Page 8 What I'll be doing is asking you
2	start of med	ia labeled number 1 of the	2	questions throughout the day and you'll be
3	video record	ed deposition of Tamra	3	answering.
4	Pawloski in	the matter Fair Isaac	4	If there is anything that you
5	Corporation	versus Federal Insurance	5	don't understand, feel free to ask me to
6	Company and	ACE American Insurance	6	clarify.
7	Company in t	ne United States District	7	Your counsel may object from
8	Court, Distr	ict of Minnesota.	8	time to time, and unless he instructs you not
9	Today	is January 18, 2019, the time	9	to answer, you are to go ahead and answer.
10	is 8:43 a.m.	, and we are located at 767	10	The court reporter does best
11	Third Avenue	, New York, New York.	11	when we don't talk over each other, when we
12	My na	me is Rodolfo Duran. I am the	12	talk one at a time, and when we give verbal
13	legal video	specialist, the court reporter	13	answers instead of nonverbal cues, such as head
14	is Stephen M	oore, and we are both in	14	nods and the like.
15	association	with Epiq.	15	Do you have any questions before
16	Will	counsel please introduce	16	we start?
17	themselves.		17	A No.
18	MS. K	LIEBENSTEIN: Heather	18	Q All right, here we go.
19	Kliebenstein	from Merchant & Gould on	19	Ms. Pawloski, where do you work
20	behalf of th	e Plaintiff, and with me is	20	today?
21	Jim Woodward	of FICO.	21	A I work for AIG.
22	MR. F	LEMING: Terry Fleming of	22	Q What do you do for AIG?
		Davis 7		D-112
1	the I	Page 7 Trederikson & Byron firm	1	Page 9 A I am their IT asset manager.
2	repre	esenting Defendants.	2	Q How long have you been the IT
3		THE VIDEOGRAPHER: Will the court	3	asset manager of AIG?
4	repor	ter please swear in the witness.	4	A Ten months.
5			5	Q What are your job duties as the
6	TAMRA	PAWLOSKI, called as	6	IT manager at AIG?
7	a wit	ness, having been first duly sworn by	7	A So, I have global responsibility
8	the 1	Notary Public, was examined and	8	for all IT, software and hardware assets.
9	testi	fied as follows:	9	Q Global responsibility for what?
10			10	What about the hardware and IT assets?
11	EXAMINATION E	Y	11	A Tracking and monitoring.
12	MS. KLIEBENST	EIN:	12	Q Does that work involve dealing
13			13	with vendors?
14	Q	Good morning, Ms. Pawloski.	14	A Yes.
15	A	Good morning.	15	Q In what way?
16	Q	Have you ever been deposed	16	A Understanding their
17	before?		17	entitlements, working with them in case in
18	A	Yes.	18	case of a compliance, doing negotiations with
19	Q	How many times?	19	them, et cetera.
20	A	Just once.	20	Q You used the word entitlement,
21	Q	So, you've been through this	21	what did you mean by that?
22	before.		22	A So, in a contract there are

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Pages 86..89

	TAMKA PAWLUSK.		
1	Page 86 Q And that what was that	1	U.K. Page 88
2	example, what was the name of that?	2	MS. KLIEBENSTEIN: I am handing
3	A Metastorm, it was a workflow	3	you what's been marked as Exhibit 247.
4	tool.	4	(The above described document was
5	Q Was there any rule of thumb as	5	marked Exhibit 247 for identification as
6	to when taking Europe, for example, was	6	of this date.)
7	there any general rule of thumb as to when the	7	Q Are you familiar with this
8	European IT group would install a software	8	e-mail string?
9	install a piece of software on a European	9	A Yes.
10	software versus the U.S. server?	10	Q In the bottom Peter Davis on
11	MR. FLEMING: Objection,	11	September 28, 2012 wrote to you, "EZ are
12	foundation.	12	looking at possibly using FICO Blaze Advisor
13	A I'm sure there was, but I don't	13	for a project next year and are questioning the
14	know it, I was not made aware of what that	14	license we have.
15	criteria would be.	15	"I know we are unlimited
16	Q So you were just mentioning	16	enterprise use, but wanted to check with you
17	Metastorm?	17	that there are no geographic restrictions. Is
18	A Metastorm.	18	our Blaze enterprise license for global use?"
19	Q Metastorm, and you mentioned	19	Do you recall answering Peter's
20	when individuals outside the United States	20	question?
21	would use it, it would be slow and clunky?	21	A I did not, I delegated it.
22	A Yes.	22	Q And you delegate it to whom?
	Page 87		Page 89
1	Q Why was that?	1	A Bob Schmidt.
2	MR. FLEMING: Objection,	2	Q Who is that?
3	foundation.	3	A He was one of my team members
4	A So from a nontechnical response,	4	who is now responsible for software.
5	it's because you had it had to go across the	5	Q Do you know if Bob Schmidt
6	pond, so because it wasn't direct right there,	6	responded to his question?
7	there was access bandwidth, what they called	7	A I would hope he did. I would
8	bandwidth issues.	8	hope he did, I don't know.
9	Q And why was was Metastorm	9	Q And I note that in Pete's e-mail
10	only was Metastorm only installed in the	10	he says that we are unlimited enterprise use.
11	United States.	11	What did that phrase mean to
12	I'm sorry, that was a bad	12	you?
13	question, was the Metastorm software tool only	13	A That we had unlimited rights,
14	installed on a United States server?	14	enterprise rights.
15	MR. FLEMING: Objection,	15	Q And do you know where Peter
16	foundation.	16	would have gotten the information that the
17	A Initially, yes, and then we	17	Blaze Advisor software license was for
18	expanded it.	18	unlimited enterprise use?
19	Q And you expanded it in what way?	19	A I'm going to assume that it was
20	A I believe that they so they	20	based upon feedback that he had received from
21	went to the U.K. and actually because of the	21	either myself or the contract itself.
22	fact that it was slow, we did put it in the	22	MR. FLEMING: Tamra, she's asking
		1	

CONFIDENTIAL TAMRA PAWLOSKI - 01/18/2019 Pages 90..93 Page 92 Page 90 what you know, not your assumptions, not And that was the amendment that 1 1 0 2 your guessing. 2 was e-mailed to you? 3 THE WITNESS: Okay. 3 Α Correct. Then I don't know. 4 Α 4 Q Did you review the amendment at Let's pull out 241 and 242. We 5 that time? will finish up this line. T did. 6 6 Α 7 241 an e-mail from -- e-mail 7 After reviewing that amendment, 8 chain in June of 2008, correct? did your opinion on the scope of the license 8 9 Α 9 Yes. change? 10 10 And in it you stated that the Α Yes. current license to Blaze advisors is not In what way? 11 11 0 12 worldwide, correct? 12 In reading this summary alone it 13 Α I did. 13 states that from Jim Black, who actually did And you also stated that the the negotiation of the contract, that it was a 14 0 14 limitations were five seats used solely in minimum two upgrades CSI divisional license to 15 conjunction with the named application, a worldwide enterprise license, and then if you 16 16 17 correct? 17 go through to the actual amendment itself, it 18 MR. FLEMING: This has been asked 18 actually states under scope and quantity, on and answered. I object on that basis. 19 page 1 of 3 of amendment number 2, the 19 enterprise-wide. 2.0 2.0 21 Am I understanding you correct 21 0 Q Can you point me to where you 22 that after you sent this e-mail, Mark 22 were looking at? Page 91 Page 93 Bartholemew --1 Right here. 1 Α 2 2 Q Looking in the table? Berthume. 3 -- Berthume, reached out to Yes, in the table. Under where it says, "scope, 4 you? 0 5 5 Α Yes. quantity?" MR. FLEMING: Objection, asked 6 6 Yes, section 1. 7 and answered. You've asked these 7 And so enterprise-wide, to you 0 8 identical questions. meant that Blaze Advisor could be used globally 9 And can you tell me when that 9 by anyone, correct? 10 phone call occurred? 10 MR. FLEMING: Objection, same 11 Α I can't tell you exactly when. 11 question has been asked and answered. Was it months after this e-mail, 12 12 Α Yes. Q 13 years? 13 The word anyone, who would that 14 include? 14 Α Days, days. 15 15 Q What did Mark say to you? Α The corporation, so the use MR. FLEMING: Objection, that's 16 16 within the corporation.

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17

18

19

20

21

22

Q

Q

Α

Q

Federal.

The corporation being whom?

All of the employees of whom?

All of the employees of Chubb &

Chubb & Son, a division of

All of the employees.

17

18

19

20

21

22

been asked and answered.

amendment and then sent me the amendment.

It is.

Q

attachment to Exhibit 242?

Mark stated that we had an

And is that amendment an

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Pages 94..97 Page 96 Page 94 Son, a division of Federal? license was enterprise-wide with no 1 2 Wasn't there a -- is this the restrictions? 3 full amendment number 2? He negotiated the deal. Α Because it's one of an -- I see 4 So his information didn't come 3 of 3, I don't have 2 of 3 in my copy. from Chubb's legal department? 5 MR. FLEMING: I think the pages 6 6 Α No. 7 are mispaginated. 7 When you were talking with Mark, 8 THE WITNESS: Are thev? was your conversation limited to the topic of 8 9 They are there, it starts with 9 use of the software? 2, 1 and 3. 10 10 It was around the negotiations. 11 Did you discuss at all the Α Oh, okay. 11 12 And then it also says the 12 issue -- well, let me phrase it again a affiliates, right, "Affiliates shall mean any 13 13 different way. entity directly or indirectly controlled by Your conversation with Mark was 14 14 client, control means the ownership of more about the use of the software, not the physical than 50 percent." location of the software, correct? 16 16 17 That's traditionally in all of 17 Α Correct. 18 our contracts, so that's why I couldn't find it 18 0 And did you talk with Mark at all in that phone conversation about any 19 before. 19 And the client was Chubb & Son, restrictions about the physical location of 20 20 a division of Federal, correct? 21 the --22 22 Α Yes. MS. KLIEBENSTEIN: I apologize, Page 97 Page 95 Q Who were the affiliates of Chubb 1 scratch that. & Son? 2 2 In your conversation with Mark, All of the other entities that did you talk at all about the installation and sat underneath Chubb & Son, a division of physical location of Blaze Advisor as opposed Federal, I'm not exactly sure what all -- who 5 5 to the use? all of them were. 6 Α No, it was just -- it was an 7 7 enterprise-wide license. 0 A corporate org chart would tell us who the affiliates of Chubb & Sons were? 8 Did you have any role in the 9 I believe so; yes. process of merging ACE and Chubb? Α 9 10 10 MR. FLEMING: You are talking Now, at this time when you reviewed this second amendment after the call 11 11 about negotiating that transaction? 12 with Mark, did you also go look at the original 12 Yeah, I'm sorry, I don't know Α 13 license in conjunction with the amendment? 13 what you're asking. 14 No. 14 Well, I can skip to the more --Α 15 15 what I'm looking for is just a general Q And why not? understanding of your role in the process of 16 Because Mark was pretty clear 16 17 that there was an enterprise-wide contract. 17 merging ACE and Chubb. 18 Q What was Mark's position again? 18 That can be negotiation of a 19 Α He was CIO of our Chubb 19 part, something else, you tell me? 20 specialty insurance. 20 MR. FLEMING: You are beginning a 21 Did Mark tell you where he had 21 few topic, after these questions can we 22 gotten the information that the Blaze Advisor 22 take a five minute break?

Pages 138..141 TAMRA PAWLOSKI - 01/18/2019 Page 140 Page 138 North America -- North American contract. foundation. 2 I don't know the difference 2 I'm sorry, where do you mean why between what or his intent of this, because it's not listed? 3 there was really their priority list on what 4 In row 4, under the column type of document, it says MSA, it doesn't say 5 they were going to do. license agreement. 6 So, the column enterprise/region 6 7 you believe could refer to where the vendor Α I think I'm looking at the wrong contract was executed? tab. I'm looking at -- I'm in -- hold on. I'm 8 8 9 in the wrong section, I'm in tab 1. I'm sorry. Is that, am I understanding that MR. FLEMING: My objection is 10 correctly? 10 No, it would be who the lack of foundation. 11 Α 11 Okay, I found it. 12 individual was who was going to be working it. 12 No, I didn't. This is tab 1, 13 Was it the global person, was it 13 14 the North America person, was it the European 14 right? Am I missing something? person or was it the Asia Pac contracts 15 I will hand you this one, if you want to just look at this one. 16 manager. 16 17 So you had contract managers 17 I have to look at tab 2, okay. 18 with each region and a global contracts 18 0 SO --Α Oh, this is the one I did have 19 manager? 19 20 That was Dennis, yes. 2.0 out, right? 21 All right, I think -- actually So tab 2, North American 21 consolidation, okay. So if you go down to the one more question on this. 22 Page 139 Page 141 top line, correct, but if you go down four from 1 Keep on the second tab and go to 2 the page that mentions Fair Isaac. I will see that, right, in that same column it says Blaze 3 if I can find it, too. Advisor software MSA. 4 4 Let me know when you are there. So, I'm sorry, that's why it 5 5 Α I am here. confused me. 6 MR. FLEMING: Under tab 2? 6 And my question was MSA refers 7 MS. KLIEBENSTEIN: That's 7 to the master services agreement, correct? 8 correct. I said master services or master 9 It starts, the mention of Fair 9 software agreement, both. Isaac starts four rows down, correct? 10 10 So the master software agreement could be the license agreement? 11 Yes. 11 And in the column under type of 12 12 It could be, absolutely. In the 0 13 document it says MSA. Do you see that? 13 system it just said, you only had one 14 allocation for it. Α Yes. 14 15 15 Q What does MSA refer to, if you MS. KLIEBENSTEIN: I think that 16 know? 16 we can break for lunch. 17 Master services agreement, and 17 THE VIDEOGRAPHER: The time is 18 master software agreement, they use that 18 12:12 p.m. We are going off the record. 19 interchangeably. 19 (At this point in the proceedings 20 Q Why is the license not listed 20 there was a luncheon recess, after which 21 there instead? 21 the deposition continued as follows:) 22 MR. FLEMING: Objection, 22 THE VIDEOGRAPHER: This is the

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Page 144 Page 142 start of media labeled number 4. The 1 One is we had a request for time is now 1:06 p.m. and we are back on 2 additional product, and the other request was 3 the record. that we were not within our license rights from FTCO. 4 CONTINUED EXAMINATION BY 5 And with respect to the issue MS. KLIEBENSTEIN: that Chubb was not within its license rights, 6 7 are you referring to the license granted in 8 Good afternoon, Ms. Pawloski. Exhibit 240 and its addendums? 9 I presume you are familiar with 9 Δ Correct. Did you have any discussion 10 the lawsuit that we are here over today, 10 11 correct? about the scope of that license with anyone 11 12 12 Α I am. from FICO? 13 And it's my understanding that 13 Α Yes. the parties tried to negotiate to work out 14 MR. FLEMING: Okay, go ahead. 14 15 their disagreements starting in the beginning In those discussions with FICO, 15 did you ever say -- did you ever provide them of 2016. 16 16 17 Does that sound about right to 17 your position on whether or not Chubb was 18 18 within its license rights? you? 19 That's right. 19 I don't recall giving a Α 20 Q What was your role in those 2.0 position. 21 discussions? 21 I know we talked about what the 22 I had the initial discussions contract stated, and even had the agreement Α Page 143 Page 145 with the sales team from FICO, as well as 1 out. 2 2 follow-up role with my senior leadership The issue with respect to the throughout the discussions in what I'll call license rights, again thinking about your negotiations. conversations with FICO, the issue was the 4 5 5 problem was triggered by the merger between ACE And going back to that, I'm and Chubb, isn't that right? 6 sorry, when did those discussions that you were 7 having with FICO start? 7 Α That's right. 8 I want to say March of 2016, but 8 What was your understanding of I can't remember the exact -- it was the FICO's position about compliance with license 9 beginning of 2016. 10 rights after the merger? 10 11 And what was your understanding 11 MR. FLEMING: Just to be clear, of the problem at a basic level? 12 12 you're asking based on what she heard 13 At first I wasn't quite sure, 13 from FICO? 14 but then --14 MS. KLIEBENSTEIN: Exactly. 15 15 MR. FLEMING: I'm going to object So, what my understanding from FICO was, that because of the merger, ACE now 16 to the extent that your answer requires 16 17 you to discuss any attorney-client 17 could use the license and so therefore we 18 communications, and to that extent you 18 should pay for that. 19 should not respond. 19 Would you pull up Exhibit 240. 20 So my recollection was that FICO 20 Is this the contract that you was looking to increase our usage, so we had 21 walked through with the FICO people? two things going on. 22 Α And 241, or 242, I'm sorry.

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1	Page 146 Q Did you talk with the FICO	1	Page 148 there, so this went to legal.
2	people during one conversation or many	2	Q Do you have any do you know
3	conversations about the contract terms?	3	of any documents that would show the GSS group
4	A It was a few, it was a couple,	4	read Exhibit 240, and in particular, section
5	actually, yeah.	5	10.8?
6	Q Let's turn to section 10.8 of	6	A Not that I can recall.
7	Exhibit 240.	7	Q Would there be any mention of
8	Was this one of the sections	8	this agreement on a spreadsheet that GSS
9	that you discussed with the FICO people?	9	maintained?
10	A This was one of the sections	10	A Yes, there were several mentions
11	that the FICO people did look at and asked us	11	of it, even on some of the spreadsheets that we
12	to review, yes.	12	looked at, right?
13	Q Did you understand the FICO	13	MR. FLEMING: You are referencing
14		14	
	position to be that because a merger had		the spreadsheets you looked at today?
15	happened, there was a change of control at the "client"?	15	THE WITNESS: Today, yes.
16		16	Q Could you identify one of those
17	A That was their position.	17	for me?
18	Q And what was your response to	18	A Sure. So, 248 had
19	that position in those FICO meetings?	19	Q 248 had what?
20	A At that point we were discussing	20	A Had FICO's name in it.
21	utilization. We didn't I didn't touch that,	21	Q Correct, but does 248 show that
22	that's a legal term, so I was more on the	22	the GSS group read section 10.8 of Exhibit 240?
1	Page 147 business side for the business requirements.	1	Page 149 A No. What I stated was that we
2	I didn't touch the assignment,	2	said it was included in the contract, not that
3	control, any of that. So we were talking about	3	we read it, or that, just that it was there and
4	the use of the license from a compliance	4	that it was handed over and that's on this list
5	perspective.	5	here, that we provided to our general counsel,
6	Q So your position is that you	6	Maureen.
7	personally did not have any conversations with	7	Q The list in Exhibit 248 is a
8	FICO personnel about whether a change of	8	list
9	control happened with the "client?"	9	MS. KLIEBENSTEIN: Strike that.
10	A Not no, not with the the	10	Q My understanding of Exhibit 248
11	only time that we had those discussions was	11	is that its attachment is a list of vendors who
12	with legal.	12	had contracts in the Novatus system, correct?
13	Q Was that internal at the new	13	A Yes.
14	Chubb entity with your lawyers?	14	Q But then the GSS group went back
15	A Once, with the lawyers, that was	15	and reviewed those contracts to determine which
16	correct.	16	did and did not have change of control
17	Q Do you know one way or the other	17	A Yes.
18	if the GSS group reviewed section 10.8 in their	18	Q termination provisions,
19	work reviewing contracts during due diligence?	19	correct?
20	A Yes.	20	A Correct.
21	Q Yes, they did review 10.8?	21	Q How do I know that GSS read this
22	A They knew it was it was in	22	specific agreement?
	11 11 12 13 13 14		

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		TAMA TAMBODA		01/10/20	
1	Q	Page 174 So you did have conversations	1		Page 176 He did not provide that on the
2	about the pricing methodology used by FICO,			phone.	
3	just after this March 2nd letter?			Q	Do you recall anything else that
4	А	Correct.	4	was discussed	in that phone call?
5	Q	I am handing you what I have	5	А	No, I was not lead on the call.
6	marked Exhibi	ts 258 and 259.	6	Q	You mentioned the name Bill
7		(The above described documents were	7	Harlan?	
8	marke	ed Exhibits 258 and 259 for	8	А	Harlam.
9	ident	ification as of this date.)	9	Q	Who was he?
10	Q	Are you familiar with these	10	А	He was my new boss.
11	documents?		11	Q	And your old boss was?
12	A	Yes.	12	А	Bill Stickle.
13	Q	So 259 is a second copy of page	13	Q	Bill Stickle. Did Bill Harlam
14	2 of 258, bed	cause you can't really read.	14	come from lega	acy ACE?
15		You only got one page of 258?	15	А	Yes, he did.
16	A	Yes.	16	Q	What was Bill Harlem's role at
17		MS. KLIEBENSTEIN: Then together	17	Chubb LTD?	
18	we ha	ave a complete document.	18	А	He was the head of vendor
19	Q	Looking at 258 and 259, is	19	management.	
20	Exhibit 259 t	the letter that was e-mailed to you	20	Q	So, did the vendor management,
21	from Mike Saw	yer on March 6, 2016?	21	after the merg	ger did the vendor management
22	А	Yes, it was.	22	functions of A	ACE and Chubb merge together as a
		Page 175			Page 177
1	Q	And this is four days after the	1	group?	-
2	date of the	letter we looked at in 257, is that	2	А	Yes.
3	correct?		3	Q	And some people stayed and some
4	A	That's correct.	4	people went?	
5	Q	So between March 2nd and March	5	А	That's correct.
6	6th, did you	have any conversations with FICO	6	Q	So looking at the letter that is
7	personnel ab	out the business negotiations?	7		walk me through your understanding
8	A	Yes.	8	of the pricing	g options and the license options
9	Q	And what were those	9	provided by F	ICO to you.
10	conversation		10	А	So the intent of this letter was
11	A	Actually at this point it got	11	to show us fro	om legacy Chubb pricing to the new
12	escalated to	my leadership.	12	Chubb LTD prid	
13		So Bill Harlam and myself had a	13		And this was the first time for
14	discussion with Bill Waid on the numbers to			myself that I knew it was based upon revenue.	
15	-	rstand why, we were very confused	15 16	I was not awar	re of that prior to this.
16	as why they came in so high, so we had a phone			_	So this is just this letter
17	call with Bi		17		what the legacy Chubb revenue was
18	Q	What did Bill tell you, what do	18	in 2006 yea	·
19	you recall?		19		And then what the 2016 combined
20	A	That he was going to come back	20		ues were, and then how Blaze
1.				was how the	e equation, how FICO priced their
21	_	an explanation for now they came to	21		,
21 22	and give us a the numbers.	an explanation for now they came to	22	product.	

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	TAMRA PAWLOSK		
1	Page 178 Q And you understood at this time	1	Page 180 her prior testimony, and it's multiple
2	that the pricing you were seeing was based on	2	questions.
3	the estimated U.S. revenue of the new company,	3	A Can you repeat that again?
4	correct?	4	Q Sure, I will try.
5	A Correct.	5	Chubb rejected this offer in
6	Q Not that you agreed with the	6	Exhibit 259, correct?
7	pricing, just that that's what the new U.S.	7	A Yes.
8	revenue was the basis for the pricing from	8	Q And the reason Chubb rejected
9	FICO's perspective?	9	this offer is well, I will ask it a
10	A Correct.	10	different way.
11	Q And Chubb rejected this offer,	11	Was the reason Chubb rejected
12	correct?	12	this offer because FICO bases its licensing
13	A Yes.	13	figures on company revenue?
14	Q And why was that?	14	A No.
15	MR. FLEMING: I'm going to object	15	Q So the problem with this offer
16	to the extent it requires disclosure of	16	wasn't wasn't FICO's pricing models, it was
17	its attorney-client communications.	17	instead the history between the parties and
18	On the basis of privilege you	18	because Chubb thought it had already had a
19	should not disclose those.	19	license, right?
20	A Can you ask your question again?	20	MR. FLEMING: Objection, multiple
21	Q Sure.	21	questions and misstates her prior
22	Why did Chubb reject this offer?	22	testimony.
1	Page 179 A Because once again, senior	1	Page 181 A No, there was we still had an
2	leadership felt that this was this license	2	issue with this pricing model.
3	fee was still extremely high in comparison to	3	Q Chubb had a problem with the
4	the investment already made with FICO.	4	ultimate price, not necessarily the model,
5	Q Did you believe that well,	5	correct?
6	Chubb's position in these business	6	MR. FLEMING: Objection, that's
7	negotiations, it was not that Chubb didn't	7	been asked and answered.
8	think it needed to pay a new license fee at	8	A No, we had a problem with the
9	all, did it?	9	model as well.
10	MR. FLEMING: I object to the	10	Q Can you tell me what the problem
11	extent it calls for attorney-client	11	with the model was?
12	communications, which you should not	12	MR. FLEMING: I object to the
13	disclose on the basis of privilege.	13	extent it calls for attorney-client
14	A No, we didn't. We had a hard	14	privileged communications.
15	time with that.	15	A If you take a look at the global
16	Q So the issue wasn't the	16	revenue, it's \$14 billion at an estimate of \$11
17	problem from the business perspective from	17	billion for \$2.4 million.
18	Chubb's point of view wasn't that FICO's	18	In 2016 it was 20, but yet we
19	pricing model was flawed, rather that Chubb	19	were asked to pay double if not triple what we
20	already had a license and shouldn't be forced	20	were paying from when we originally purchased.
21	to pay more, correct?	21	So, the calculation of how they
22	MR. FLEMING: I object, misstates	22	came to 20, that was not disclosed, just that
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Pages 202..205 Page 204 Page 202 marked Exhibit 264 for identification, as I don't recall exactly what was 1 1 2 of this date.) discussed, I just know it was a very short 3 Do you recognize this e-mail? 3 0 meeting. Yes. 4 Α Why does that stand out in your This e-mail mentions that you mind, that it was a short meeting? need to be at a meeting with MarketStance, Because Bill Harlam 6 6 Α 7 "who, like FICO is claiming because we are 7 traditionally didn't have short meetings. bigger we need to pay them more." And so why was this meeting 8 8 Do you recall, is that true? 9 9 short? No, in the end we actually -- it 10 10 Because it was very succinct, the conversation, and to the point, and so was my interpretation of what they were asking 11 11 there was not a lot to be discussed. 12 for, but it was not the correct interpretation. 12 What was MarketStance asking you 13 13 I see in the third paragraph of for? that Bill Waid had secured from FICO's CEO a 60 14 14 15 percent discount on the Global Enterprise Blaze We were expanding our platform 15 for what we do with MarketStance from a Advisor plus Global Enterprise Model 16 16 17 marketing perspective, and so we were actually 17 Translator. 18 making the request. 18 Do I understand that that discount wasn't high enough, wasn't what Chubb 19 Was it your understanding that 19 the dispute with FICO in 2016 from Chubb's 20 20 was looking for? point of view was that FICO was saying that Α At that particular time Chubb 21 21 because Chubb was bigger, Chubb needed to pay was not entertaining moving forward with the Page 203 Page 205 FICO more? Global Enterprise Model Translator. 1 1 2 2 That was my interpretation. And why was that, if you recall? Α 3 0 Did Bill respond to this e-mail? MR. FLEMING: I object to the extent it calls for attorney-client 4 Yes, he just said yes, you can 4 5 5 dial in. communications on privilege grounds. 6 I am handing you what has been Because of the letters, because 7 marked as Exhibit 265. 7 of the -- of where we were in negotiations, we 8 (The above described document was weren't going to be expanding use of any FICO 9 marked Exhibit 265 for identification as 9 products. of this date.) 10 10 So it was because of the 11 Do you recall receiving this 11 dispute, not the underlying technology? 12 Α 12 e-mail? Correct. 13 Α 13 I am handing you what has been 14 The top of the e-mail, it 14 marked as Exhibit 266. mentions the discussion that was to occur the 15 15 (The above described document was morning after this e-mail on the 23rd of March, marked Exhibit 266 for identification, as 16 16 17 2016. 17 of this date.) 18 Did you have that discussion 18 Q Are you familiar with this 19 with FICO? 19 e-mail and its attachment? 20 Α Yes. 20 Α T am 21 Do you recall what was discussed 21 Q Can you tell me what it is? 22 in that March 23 meeting? 22 Α This is Mike coming back to us

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	TAMA TAWAOOK		149C5 20020
1	Page 206 and saying based upon the note below from Bill,	1	Page 208 that happened afterwards, but I wasn't privy to
2	this is the best and final offer that FICO will	2	them I wasn't on the call.
3	put on the table and entertain.	3	I was privy to them, but I was
4	Q And this offer was rejected,	4	not on the calls.
5	correct?	5	Q You mentioned you were privy to
6	A Yes.	6	them. What do you recall hearing about those
7	Q And why was that?	7	discussions?
8	MR. FLEMING: Objection to the	8	A That it was between the CIO and
9	extent it calls for attorney-client	9	somebody at FICO.
10	privileged communications.	10	Q Handing you what has been
11	A Because once again, it was not	11	marked as Exhibit 2667.
12	what Chubb expected to pay for the license; it	12	(The above described document was
13	was too high.	13	marked Exhibit 267 for identification as
14	Q And it was too high based on the	14	of this date.)
15	history between the parties, is that correct?	15	Q Do you recall receiving this
16	A That is correct.	16	e-mail?
17	Q So if you were looking at these	17	A Yes.
18	prices, pretend there had been no relationship	18	Q And did you review the
19	between the parties, ever, and this was the	19	attachment to the e-mail?
20	very first negotiation, you wouldn't have had	20	A Yes.
21	the same reaction, correct?	21	Q Can you explain to me what the
22	MR. FLEMING: Objection,	22	purpose of this e-mail and its attachment were?
	Page 207	_	Page 209
1	hypothetical, calls for speculation,	1	A So, stated prior, this was the
2	incomplete foundation.	2	document by which there was the ACE
3	Q No answer? You can answer.	3	applications and the Chubb applications.
4	A Based upon other my history,	4	And then what was targeted for
5	and what I've been doing with software	5	what was called rationalization at the time,
6	licensing, and with what we have paid for other	6	but what was our end result going to look like.
7	tools, I would still have a problem with that	7	Q Meaning what was going to be
8	number.	8	combined at the end of the day with the new
9	Q Meaning you thought it was too	9	company?
10	high?	10	A What we were going to continue
11	A Yes.	11	to use; not necessarily the combined, but what
12	Q But in this negotiation you	12	we were going to utilize.
13	thought it was too high because because of	13	Q Then I see under the rating
14	the history between the parties?	14	rules row, it mentions FICO Blaze Advisor under
15	MR. FLEMING: Objection,	15	the Chubb column.
16	misstates your prior testimony.	16	Do you see that as well?
17	A Because it yes, because it	17	A I do.
18	does there is history there.	18	Q And then what does the
19	Q And Chubb's counter to the offer	19	information in the target column reflect?
20	in Exhibit 266 is in Exhibit 263, the March	20	A That means that we hadn't made a
21	25th, 2016 e-mail, correct?	21	decision, it was TBD. We were either going to
	A No, there were other discussions	22	be ODM or FICO.

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		TAMRA			01/18/2019 Pages 23423/
1	believe.		Page 234	1	Page 236 wanted to make sure that we were putting FICO
2		I don't recall who the	one of	2	in correctly, so, the assessment and
3	the salesmen.			3	installation.
4	Q	Is it Russ Schreiber?		4	Q And what was your understanding
5	A	Yes.		5	as to what they installed?
6	Q	Did you have any discus	sions	6	A It was clear that was it was
7	with Russ Schr	reiber as to whether use	of Blaze	7	the Blaze Advisor product.
8	by Chubb in th	ne United Kingdom was per	missible	8	Q Where was it installed?
9	under the agre	eement?		9	A In the U.K. data center on, I
10	А	No, because I wouldn't	have	10	believe our mainframe in the U.K.
11	thought they v	would send consultants th	mere if it	11	Q At any point during that process
12	was not permis	ssible.		12	did anybody from FICO suggest that the use or
13	Q	So if you just walk thr	rough the	13	installation of Blaze in the United Kingdom was
14	process of why	there was a statement o	of work	14	outside the scope of the sales force license
15		was proposed, just the ti		15	agreement?
16	Α	So, what will happen is		16	A No.
17		from the business asking		17	MR. FLEMING: Okay, I have no
18	to put togethe			18	further questions.
19		I would contact FICO to	arrange	19	•
20	that, and it i	is practice at Chubb that		20	CONTINUED EXAMINATION BY
21	•	contacts FICO to go over		21	MS. KLIEBENSTEIN:
22		ments are so the two of t		22	-
	1				
1	agree.		Page 235	1	Page 237 Q So the event you were just
2	ag100.	I'm on some of those ca	alls and	2	talking about, when did this occur?
3	not on some of			3	A 2011, yes, 2011 or 2012; I
4		Then what we do is we t	ake what.	4	believe it was 2011.
5	has been agree	ed and put it into a stat		5	Q Were you in the United
6		re that statement of work		6	Kingdom
7		uding what's going to be		7	A No.
8		erables, and from there i		8	Q when the work was being done?
9	signed.	LIGHT LICE I	-0 5000	9	A No.
10	Q	And then what happens r	next?	10	Q So when you are talking about
11	Q A	Then the SOW goes to the		11	the installation and the assessment, you
12		ner for them to work on,		12	weren't personally there?
13	_	and the consultants go to	-	13	A No, that was managed by the
14	they need to	_	MITET EAGT	14	business.
15		And did you understand	that trea	15	
16	Q FTCO represent	tatives went to London?	LIAL LWO	16	Q And how did you come across that knowledge?
17	A A	Yes, that was outlined	in the	17	A In the statement of work that
		ics, that was outlined	TII (TIE		
18	SOW.	And what was vous and	octondine	18	was signed off by two by both companies as
19	Q	And what was your under	scanding	19	to what was going to be delivered, and then
20		ney do in London?	a that	20	before payment, I validated that it happened.
21	A	They were the architect		21	Q So these were tasks that were
22	nelped with th	ne assessment, and then a	also we	22	outlined in the statement of work?

CONFIDENTIAL Pages 238..241 TAMRA PAWLOSKI - 01/18/2019 Page 240 Page 238 1 Correct. involve? Α 2 2 A written statement of work? Α This one was a CPI print 3 Yes. application. Α That's the name for it? 4 Do you know if that statement of 4 Q work has been produced in this lawsuit? Yes, I believe that was -- I I don't know. knew it had to do something with print. 6 Α 7 I know it wasn't one of the ones 7 Do you know one way or the other that you have shown me. whether Blaze Advisor was installed on servers 8 8 9 Did anyone from Chubb & Sons 9 in the United Kingdom pursuant to this check with legal to make sure that what was statement of work? 10 going to happen -- well, was the SOW Chubb & 11 11 Sons' standard SOW? 12 12 Yes, it was installed, because 13 Α It was. 13 they gave me validation when we were paying the So it wouldn't have gone to invoice. 14 Q 14 Chubb & Sons' legal? 15 What was that validation? 15 16 That the deliverables outlined Α That's correct. Α 16 17 Do you know whether it went 17 in that SOW were completed. 18 through FICO's legal department? 18 0 Who gave that you validation? 19 Α I do not know. 19 The project manager. Α 20 Do you know if Mr. Schreiber 20 Q And who is the project manager? checked with FICO legal? 21 Α I don't remember. 21 22 22 MS. KLIEBENSTEIN: All right, I Α I do not, no. Page 239 Page 241 You mentioned briefly you don't don't have any further questions. recall any discussions with respect to this 2 2 MR. FLEMING: Nothing further. statement of work as to whether it was okay We will read and sign. under the agreement, correct? THE VIDEOGRAPHER: The time is 4 5 3:58 p.m. and we are going off the Yeah, I don't recall. But there weren't -- you don't 6 record. 7 recall discussions one way or the other, 7 whether this was or was not okay? 9 That's correct, I don't recall. 9 And so what was your role with 10 10 respect to this statement of work? 11 11 12 I helped to draft it on to the 12 13 template and work it through the process that 13 14 we have outlined, that I have outlined a couple 14 of times already. 15 15 16 16 So, getting it through to 17 signature, making sure everybody was agreed 17 18 with what the business terms were in the SOW, 18 agree with the pricing, and got a final 19 19

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signature approval for it.

And what application -- what

software application did the statement of work